



# 2018 HSRC

## Social Sciences Research Conference

**“Social Innovation and the Promotion of Social Science Research”**

Designing a data resource for use



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13 September 2018



# Presentation overview

- Research to make a difference and the need to facilitate research uptake
- The need to go beyond “open” data
- Requirements for a data based resource that facilitates research uptake
- The South African Social Attitude Survey (SASAS) data portal use case



# Our ultimate aim: Research uptake

## PROJECTS

The HSRC conducts large-scale, policy-relevant, social-scientific projects for public-sector users, non-governmental organisations and international development agencies.

LABOUR MARKET INTELLIGENCE PARTNERSHIP (LMIP) A DHET-FUNDED PROJECT WITH HSRC'S ESD UNIT  
HEADING THE RESEARCH CONSORTIUM  
SOUTH AFRICAN SOCIAL ATTITUDES SURVEY (SA SAS)  
SOUTH AFRICAN HIV/AIDS BEHAVIOURAL RISKS, SERO-STATUS, AND MASS MEDIA IMPACT SURVEY (SABSSM)  
FAMILY FOUNDATIONS  
THE EVALUATION OF THE MOLTENO PROJECT  
MENTAL HEALTH: ROUND TABLE DISCUSSION



“The whole point of social science research is to achieve academic impact by advancing your discipline, and (where possible) by having some positive influence also on external audiences - in business, government, the media, civil society or public debate.”

(LSE, 2011)



# Research uptake

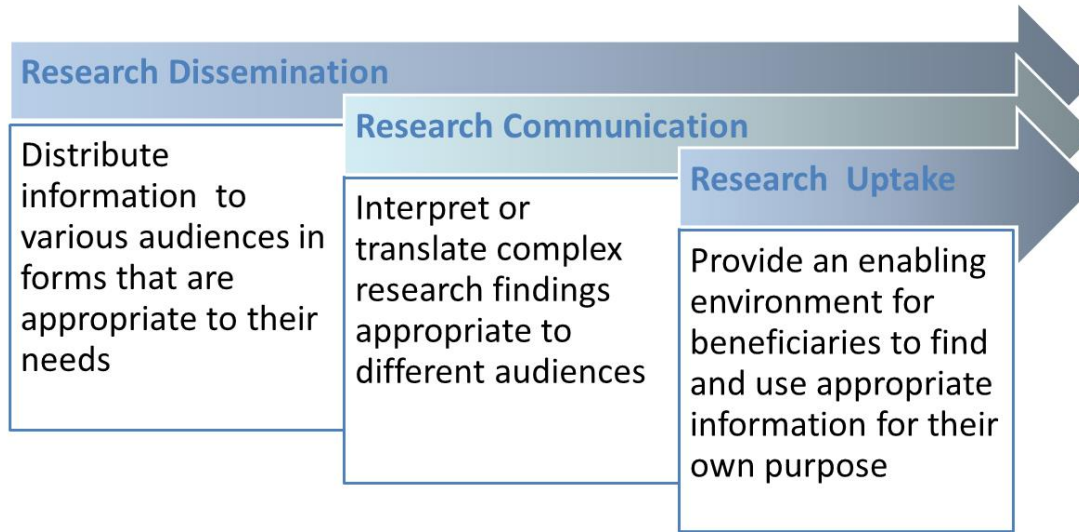
## Activities that

- Stimulate end users of research to become aware of, access and apply research knowledge
- Create an enabling environment that connects research with end users in policy and practice

(Makan, 2013)



# Is “open” data enough?



(Makan, 2013)

- Who are these audiences?
- What are their needs?
- How can data from evidence based research be translated to meet these needs?
- How can engagement be facilitated to contribute to research uptake?



# The HSRC Research Data Service

The screenshot shows the HSRC Research Data Service website. The browser address bar displays 'datauration.hsrc.ac.za'. The website header includes the HSRC logo (Human Sciences Research Council) and the text 'Research Data Service'. A navigation menu contains 'HOME', 'ABOUT US', 'ACCESS TO DATA', and 'AVAILABLE DATA'. The main content area features a line graph titled 'Share of South Africans expressing trust in the courts 1998-2012'. The graph shows the percentage of South Africans who strongly trust the courts from 1998 to 2012. The data points are: 1998 (42), 1999 (45), 2000 (37), 2001 (45), 2003 (50), 2004 (58), 2005 (56), 2006 (52), 2007 (49), 2008 (50), 2009 (57), 2010 (56), 2011 (51), and 2012 (50). Below the graph, there is a caption 'SASAS 2012 Q1' and three buttons: 'KNOW MORE ABOUT THE HSRC'S RESEARCH DATA', 'FIND DATA', and 'NEED HELP WITH FINDING AND ACCESSING DATA?'. A 'New data releases' section is also visible, mentioning 'MIMMS Community level qualitative data: Professional health workers (PHW) 2014-15 - Eight provinces in South Africa'.

Year	% that trust or strongly trust the courts
1998	42
1999	45
2000	37
2001	45
2003	50
2004	58
2005	56
2006	52
2007	49
2008	50
2009	57
2010	56
2011	51
2012	50

<http://datauration.hsrc.ac.za/>





# A digital data repository

## The design

### Data set

#### South African Social Attitudes Survey (SASAS) 2015: Questionnaire 1 - All provinces

All data sets | Data set details | Documentation ▾ | Data files | Outputs ▾ | Access conditions | Contact

#### Data set metadata record

Download data set metadata record

Data set ID	SASAS 2015 Q1
Data set title	South African Social Attitudes Survey (SASAS) 2015: Questionnaire 1 - All provinces
Citation	Human Sciences Research Council. <i>South African Social Attitudes Survey (SASAS) 2015: Questionnaire 1 - All provinces</i> . [Data set]. SASAS 2015 Q1. Version 1.0. Pretoria South Africa: Human Sciences Research Council [producer] 2015, Human Sciences Research Council [distributor] 2016. <a href="http://dx.doi.org/doi:10.14749/1476436497">http://dx.doi.org/doi:10.14749/1476436497</a> .
Data set description	<p>Topics covered in the questionnaire are: democracy and governance, national identity and pride, intergroup relations, education, moral issues, personal wellbeing index, poverty, crime and safety, voting, respondent characteristics, household characteristics, personal and household income variables.</p> <p>Out of the targeted population of 3500, 3115 responses (89%) was realized.</p>
Data set abstract	<p>The primary objective of the South African Social Attitudes Survey (SASAS) is to design, develop and implement a conceptually and methodologically robust study of changing social attitudes and values in South Africa. In meeting this objective, the HSRC is carefully and consistently monitoring and providing insight into changes in attitudes among various socio-demographic groupings. SASAS is intended to provide a unique long-term account of the social fabric of modern South Africa, and of how its changing political and institutional structures interact over time with changing social attitudes and values.</p> <p>The survey is conducted annually and the 2015 survey is the thirteenth wave in the series.</p>

- Context
  - DDI Metadata record with Digital Object Identifier (DOI)
  - Documentation
  - Outputs
- Data files



## Data documentation

### Data documentation related to South African Social Attitudes Survey (SASAS) 2015: Questionnaire 1 - All provinces

All data sets	Data set details	<b>Documentation</b> ▾	Data files	Outputs ▾	Access conditions	Contact
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#### Data documentation

##### Introductory information

- (12082) SASAS 2015 Readme ✓

This file contains important information about the data. It gives background information about the data cleaning process and references to the important files relating to the data sets and accompanying documents.

##### Data collection document

- (11585) SASAS 2015 Questionnaire one - XiTsonga ✓

This questionnaire contains modules regarding democracy and governance, national identity and pride, intergroup relations, education, moral issues, personal wellbeing index, poverty, crime and safety, voting, respondent characteristics, household characteristics, personal and household income variables.

- (11583) SASAS 2015 Questionnaire one - IsiXhosa ✓

This questionnaire contains modules regarding democracy and governance, national identity and pride, intergroup relations, education, moral issues, personal wellbeing index, poverty, crime and safety, voting, respondent characteristics, household characteristics, personal and household income variables.

- (11582) SASAS 2015 Questionnaire one - English ✓

This questionnaire contains modules regarding democracy and governance, national identity and pride, intergroup relations, education, moral issues, personal wellbeing index, poverty, crime and safety, voting, respondent characteristics, household characteristics, personal and household income variables.

Introductory information
Data collection document
Data input notes
Ethical research document
Training manual
Research documentation



## Data documentation

- Readme
- Data collection document
- Questionnaire
- Code book
- User guide
- .....





## Data files

### Data files related to South African Social Attitudes Survey (SASAS) 2015: Questionnaire 1 - All provinces

All data sets	Data set details	Documentation ▾	Data files	Outputs ▾	Access conditions	Contact
---------------	------------------	-----------------	------------	-----------	-------------------	---------

#### Data files

It is advisable to study the introductory information before using the data or related documents as it provides a systematic exposition of what the collection entails and how it should be used.

Note: Old versions of web browsers such as Internet Explorer 6 could cause problems when downloading files.

Download	Access File	Description
ASCII FIXED FORMAT	SASAS2015_Q1.dat	Save file to disk and use as input file for the different programs.
COMMA DELIMITED	SASAS2015_Q1.csv	Save file to disk and open in any text editor or spreadsheet. Refer to the User guide for additional information.
SAS DATA SET	SASAS2015_Q1.sas7bdat	Save file to disk. See user guide on how to reference the data set and formats in a SAS program.
SAS FORMATS	SASAS2015_Q1.sas7bcat	Save file to disk. See user guide on how to reference the data set and formats in a SAS program.
SAS PROGRAM	SASAS2015_Q1.sas	Save file to disk and open in SAS.
SAS PROGRAM	SASAS2015_Q1_LSM.sas	Save file to disk and open in SAS.
SPSS DATA SET	SASAS2015_Q1.sav	Save file to disk and open in SPSS.
SPSS PROGRAM	SASAS2015_Q1.sps	Save file to disk and open in SPSS.
STATA DATA SET	SASAS2015_Q1.dta	Save file to disk and open in STATA.
STATA FORMATS	SASAS2015_Q1.dct	Save file to disk in folder.
STATA PROGRAM	SASAS2015_Q1.do	Save file to disk and open in STATA.

## Data files

(Dissemination formats)

- Comma delimited
- SAS
- STATA
- SPSS
- NESSTAR

Download

## On-line data analysis

Dataset: SASAS2015\_Q1

### Variable q4: Q4. Do you think that life will improve, stay the same or get worse in the next 5 years for people like you?

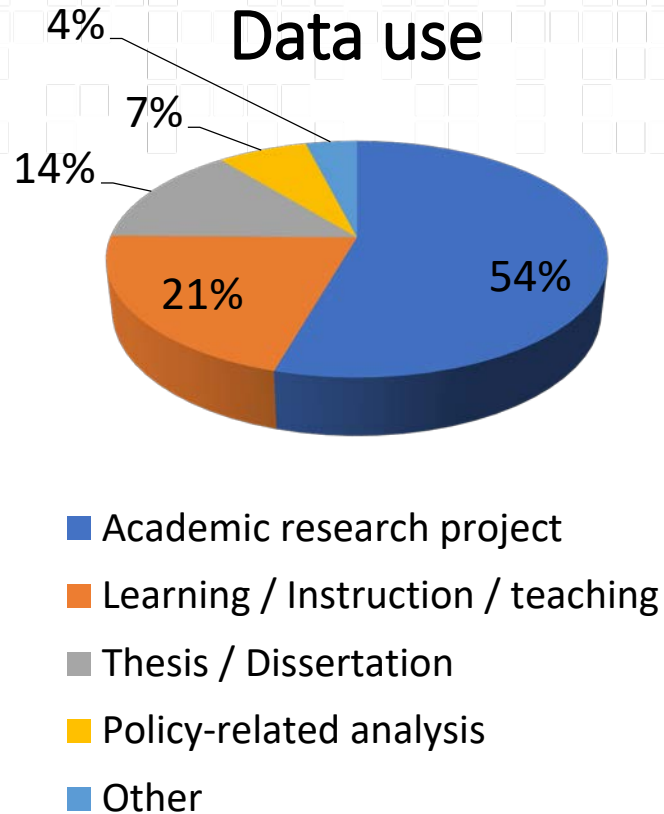
Values	Categories	N	NW	
1	Improved	1157	14,772,737.2	39.7%
2	Stay the same	752	9,487,001.5	25.5%
3	Get worse	949	10,032,960.0	26.9%
8	(Do not know)	253	2,958,469.3	7.9%
Sysmiss		4	68,834.8	

#### SUMMARY STATISTICS

Valid cases	3111	3.7251167965E7
Missing cases	4	68834.758
This variable is numeric		



## Usage

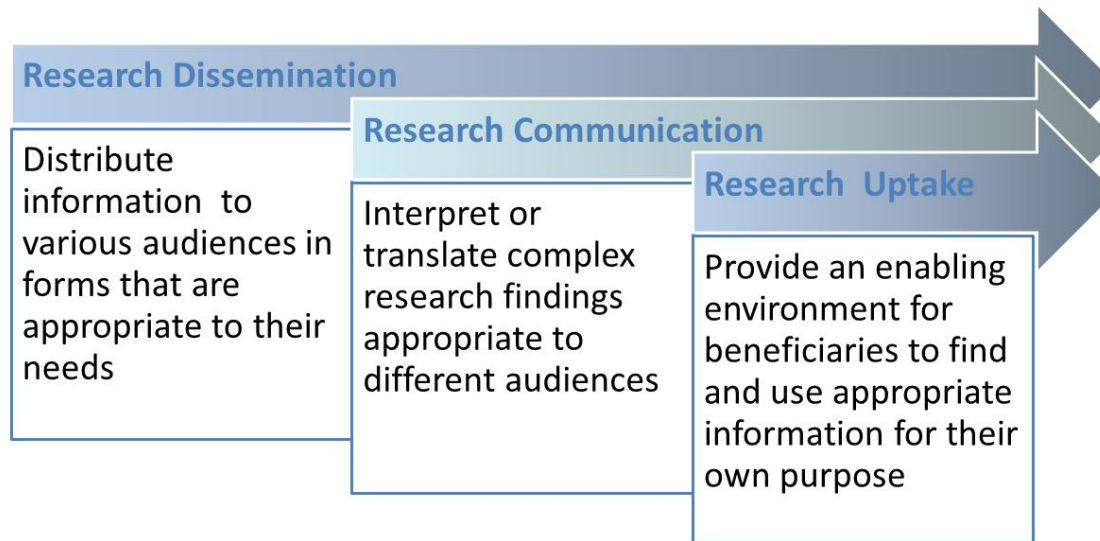


## Audiences

Audience	to
Researchers	Do secondary analysis of micro data to inform scientific work
Academics	Use data and related documentation for teaching purposes
Post-graduate students	Analyse the data for their theses or dissertations



# No, it is not enough!



Although effective and valuable, “open” data serves a limited audience and only in a specific way

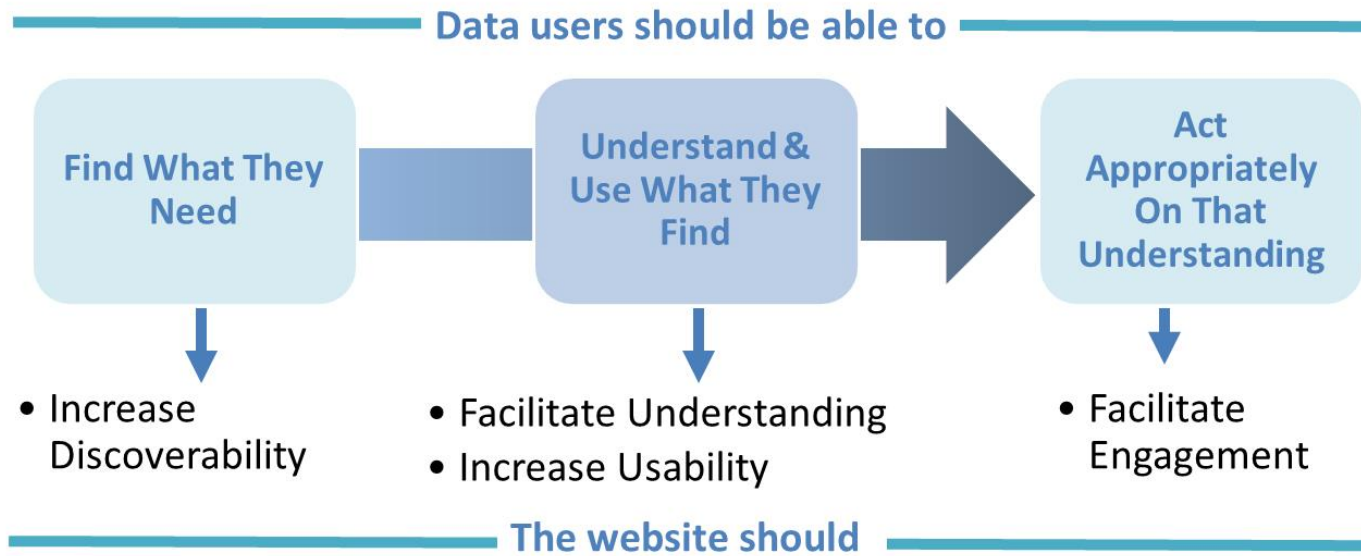


# The need to go beyond

- Scientific grounded (Research evidence)
- Part of a larger science communication strategy
- Embedded in project context
- Transparency (Responsible Conduct of Research)
- User focused
  - Timely
  - Needs based
  - Understandable, effectively communicated
  - Usable



# The requirement



## Considerations

- User characteristics
  - Statistical | Data | Information | Visual | Critical Thinking | Technology
- User objectives
  - Research | Education | Fact Finding

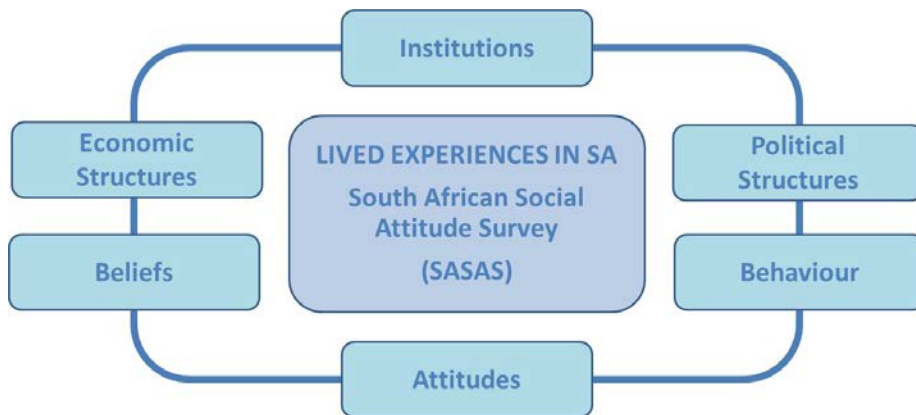


# The proposal

Develop a web resource which will maximise the benefit that can be derived from the South African Social Attitude Survey (SASAS) as a large-scale, repeat national survey by

- Showcasing SASAS
- Sharing, promoting and facilitating the use of SASAS research products
- Promoting and facilitating the uptake of the findings from SASAS

## Data About Life



## Data For Life

- Monitor evolving social, economic and political values among South Africans
- Inform the development trajectory of SA for understanding, decision and policy making, monitoring and evaluation



# The benefit



# The beneficiaries

<b>Researchers</b>	<ul style="list-style-type: none"><li>• Secondary data analysis for research</li></ul>
<b>Academics</b>	<ul style="list-style-type: none"><li>• Use data for teaching</li></ul>
<b>Post-graduate students</b>	<ul style="list-style-type: none"><li>• Secondary data analysis for theses / dissertations</li></ul>
<b>Decision makers</b>	<ul style="list-style-type: none"><li>• Use findings to inform the development trajectory of SA</li></ul>
<b>Media, practitioners &amp; public</b>	<ul style="list-style-type: none"><li>• Gain an understanding of the lived experiences of the people of SA</li></ul>



# The process

- Business case
- Requirement analysis
  - Nature of research (and data)
  - Science communication needs and strategies
    - User needs
    - Researcher needs
    - Organisational requirements
  - Best practice analysis
  - Highlights: From research to use & From research dissemination to uptake
- User, functional and technical specifications, including information architecture design, interface design (Wireframing)
- Prototype development and testing (SASAS portal launched March 2017)
- Roll-out for other surveys (2018 onwards)





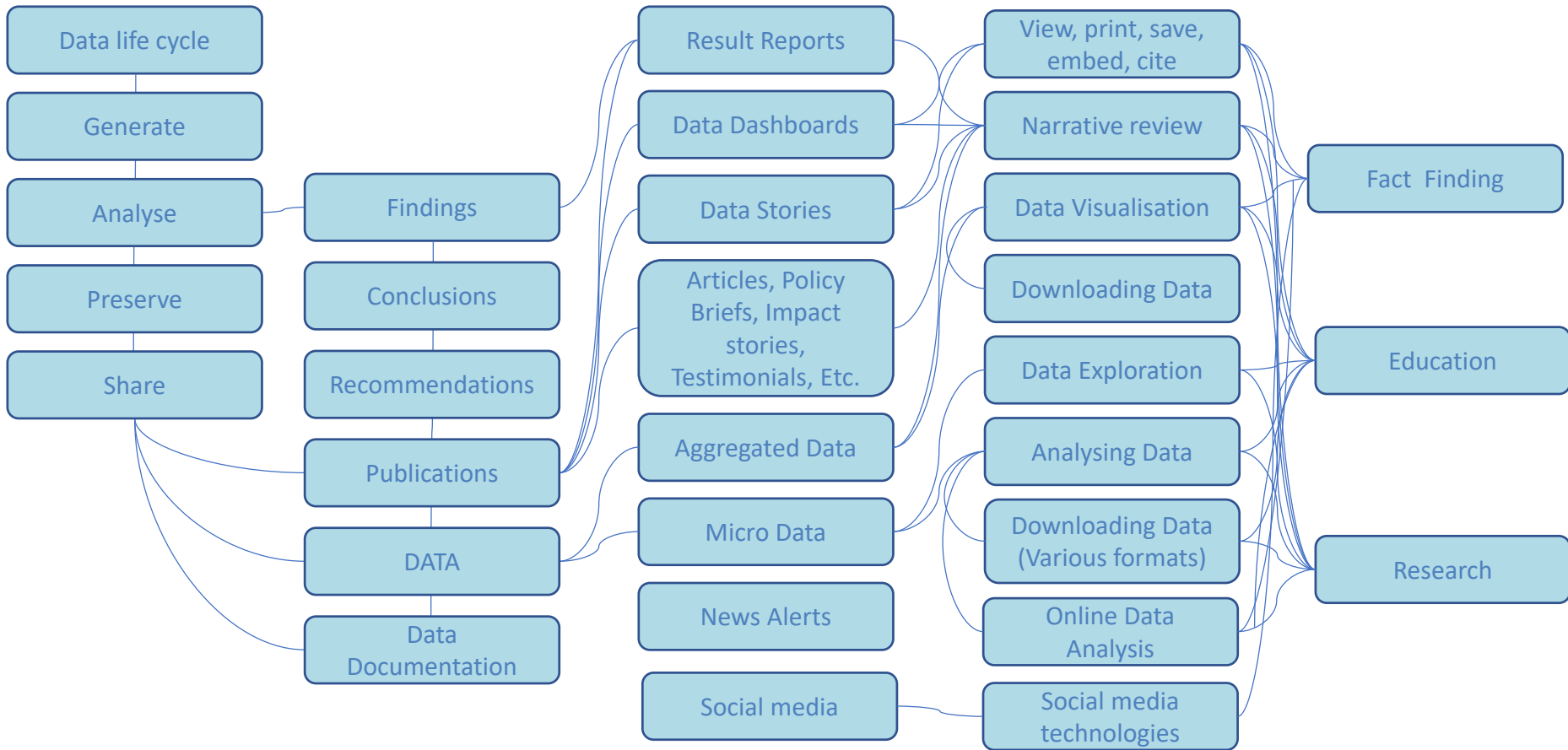
# Design from research to use

Research - Curation

Information Products

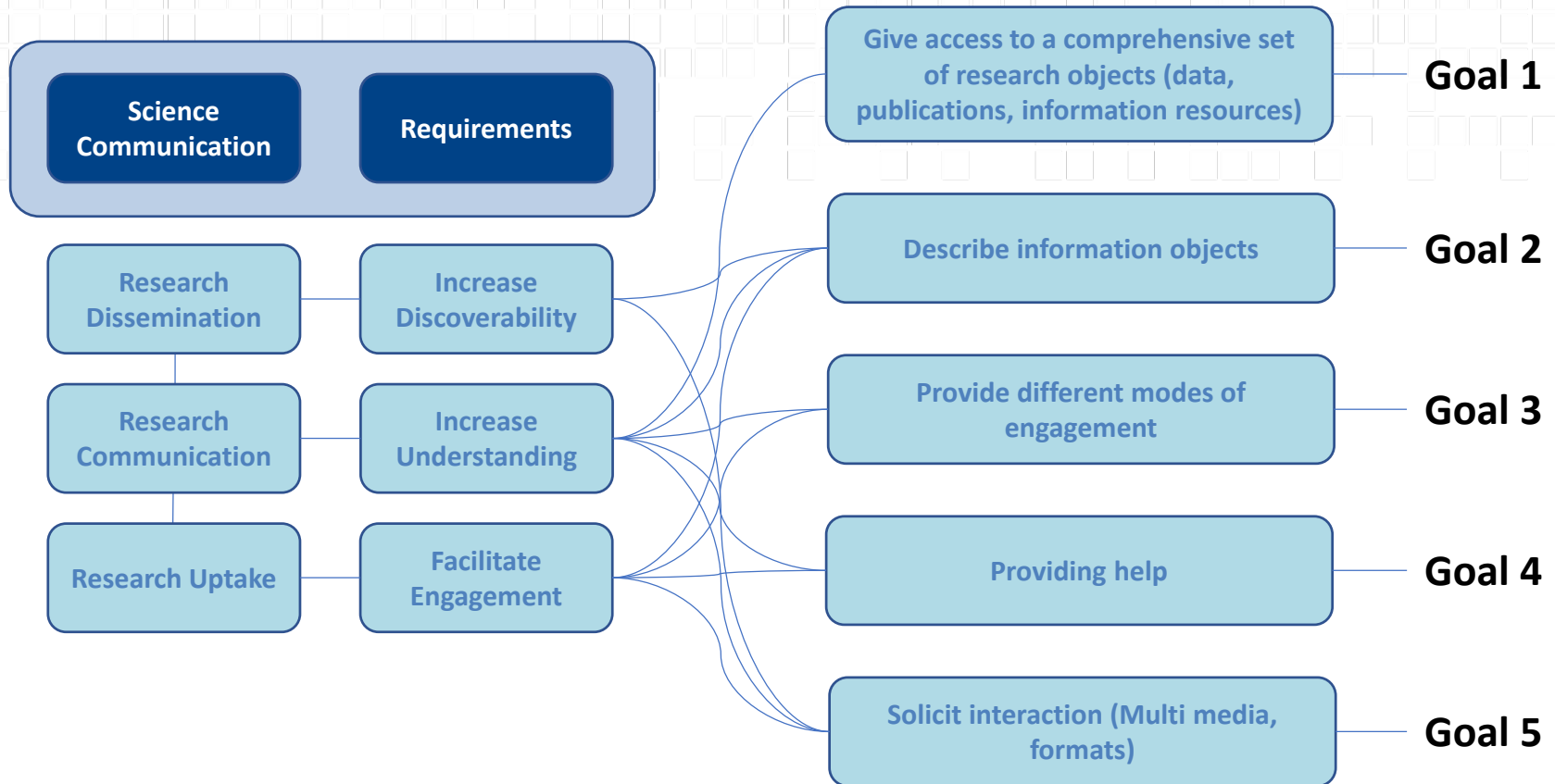
Modes of Engagement

User Objectives





# Design from research dissemination to uptake





# The result

## Specifications for the South African Social Attitude Survey (SASAS): A data resource for life

SASAS Logo

**Lived Experiences in South Africa**  
South African Social Attitudes Survey

Search Login  
Using this website

Crumbs

**Home**  
SASAS  
News  
Structure, Governance and Funding  
Research Ethics  
Making a Difference  
Opportunities to Participate  
**Methodology**  
Questionnaires  
Sampling and Weighting  
Data Collection  
Data Processing  
Data Preservation and Sharing  
Secondary Data Analysis  
**Data**  
Data by Round  
Data by Theme  
Find Data  
Data Alerts  
FAQs  
**Findings**  
Annual Insights  
Thematic Insights  
SASAS Publications  
**Download Data**  
**Online Analysis**  
**Data Visualisation**  
**Look and Listen**

**Data Related to Democracy**

Round  2003 2004 2005 2006 2007 **2008** 2009 2010 2011 2012 2013 2014 2015

Information about theme.....

**SASAS Round 13 (2015) Q1 Version 1**

**Variables**

- Q11 Trust/Distrust national gov in SA
- Q12 Trust/Distrust courts in SA
- Q13 Trust/Distrust the Independent Elec Etc.

Nesstar

**Question**  
Indicate the extent to which you trust or distrust national government.

Variable q11: Q11 Trust/Distrust national gov in SA

Values	Categories	N	NW	
1	Strongly trust	364	4,016,624.6	13.7%
2	Trust	1015	11,597,631.2	35.7%
3	Neither nor	312	3,044,833.2	13.2%
4	Distrust	526	6,424,411.6	22.0%
5	Strongly distrust	156	2,155,661.9	7.4%
6	Do not know	109	1,188,883.2	4.1%
	Sysmiss	15	218,621.8	

SUMMARY STATISTICS  
Valid cases 2482 2.9228065791E7  
Missing cases 15 218621.786  
This variable is numeric

Related Surveys  
Other South African Social Science Data

HSRC Logo

**Follow us**  
Find us on Facebook  
Follow us on Twitter  
Follow us on LinkedIn  
Subscribe to our YouTube Channel  
Receive news alerts

**Contact us**  
Contact details  
Ask for help  
Leave a comment



## Goal 1: Provide access to a comprehensive set of research products:

- Text, images, video, audio
- Publications
  - Result reports
  - Data dashboards
  - Data stories
  - Articles, reports, conference presentations, policy briefs, etc.
- Aggregated data
- Micro data

### Annual Insights

Round

2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015

Publications

Data stories

Report | 2016 | **Tabulation report based on the 2015...**

Roberts, B., Struwig, J., Ngungu, M. & Gordon, S. (2016) Tabulation report based on the 2015 round of the South African Social Attitudes Survey (SASAS). Human Sciences Research Council.

Metadata

### Data Story title

Human Sciences Research Council. South African Social Attitudes Survey (SASAS) 2015: SASAS 2015 Data story title. Version 1.0. Pretoria South Africa: Human Sciences Research Council. <http://dx.doi.org/doi:10.14749/1400836636>.

### Description

Description of dashboard...

### Metadata

Fullview Print Save Embed Cite

Human Sciences Research Council (2016) South African Social Attitudes Survey (SASAS): Election 2016 Political party support. [Data dashboard] Version 1. Pretoria: Human Sciences Research Council (HSRC). <http://dx.doi.org/doi:10.14749/1478437194>



**Goal 2: Describe all information objects:**  
Project , study and data sets (also variables) and publications, etc.

- Comprehensive metadata
- Assign persistent identifiers
- Categorise information and information objects

**News** Search

Search

Filter by

Type	Date	Source	Media
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Video interview | TV | Video | **News and event title**  
Roberts, B.J. (2015) The Importance of the South African Social Attitudes Survey (SASAS). [Video] Pretoria South Africa: Human Sciences Research Council. <http://dx.doi.org/doi:10.14749/1400836636>. Metadata

News release | Web Post | Text | **News and event title**  
Citation.. Metadata

Newspaper article | Print Media | Text | **News and event title**  
Citation.. Metadata

Radio interview | Radio | Audio | **News and event title**  
Citation.. Metadata

Newsletter | TV | Web Post | **News and event title**  
Citation.. Metadata

Etc.

< 1 2 3 4 5 6 7 >



### Goal 3: Facilitate resource / information discovery

- Browsing, searching, linked matrices
- Listing with categorised headings, sorting
- Filters (system and user initiated)
- Searching (website content, full text)
- Customised metadata search functionality
- Different entry points, e.g. data and findings per round and theme, variable groups

### Find Data

Round

2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015

[Browse Themes](#) [Browse Keywords](#) [Search Variables](#)

SASAS Round 13 (2015) Q1 | Q11

🔊 Q11 Indicate the extent to which you trust or distrust national government. 📊

[Download Data](#) [Download Questionnaire](#)

### Find Data

Round

[Browse Themes](#) [Browse Keywords](#) [Search Variables](#)

Themes	Theme by Round Matrix	Data sets
Democracy Information about theme...		SASAS Round 13 (2015) Q1. Version 1.0. SASAS Round 12 (2014) Q1. Version 1.0. SASAS Round 7 (2009) Q1. Version 1.0. SASAS Round 6 (2008) Q1. Version 1.0.
Theme 2		
Theme 3		



## Goal 4: Provide different modes of engagement

- Narrative review
- Data visualisation (view, print, save, embed, cite)
- Downloading data
- Data exploration
- Analysing data
- Downloading data (various formats)
- Online data analysis
- “Look and Listen”

### SASAS Round 13 (2015) Q1 Version 1

#### You need to cite this data set

Human Sciences Research Council. *South African Social Attitudes Survey (SASAS) 2015: Questionnaire 1 - All provinces*. [Data set]. SASAS 2015 Q1. Version 1.0. Pretoria South Africa: Human Sciences Research Council [producer] 2015, Human Sciences Research Council [distributor] 2015. <http://dx.doi.org/doi:10.14749/1400836636>.

Metadata

Data Alerts

Download Data Files

Questionnaire

Variables

Demographics and Classificatory Variables; Generational and Gender Attitudes, Health Moral Issues, National Identity, Nature of

Documents

Online analysis

Visualisation



### Visualisation

Visualisation wizard

Select round  
Select data set  
Select theme and variable(s)  
Select type of visualisation (graph / map)

Fullview Save Print EmbedData

Visualisation



## Goal 5: Providing help

- Guidance documents, including user guide, data use information and agreement, data alerts
- Using this website (narrative, site map),
- Help text, video instructional resources, FAQs, email helpdesk

### Download SASAS Round 13 (2015) Q1 Version 1.0

Human Sciences Research Council. *South African Social Attitudes Survey (SASAS) 2015: Questionnaire 1 - All provinces*. [Data set]. SASAS 2015 Q1. Version 1.0. Pretoria South Africa: Human Sciences Research Council [producer] 2015, Human Sciences Research Council [distributor] 2015. <http://dx.doi.org/doi:10.14749/1400836636>.

#### Download

SPSS

STATA

SAS

FIXED  
ASCII

COMMA  
DELIMITED

#### Conditions of use

You are obliged to comply to the requirement of the User License.

#### Data analysis

**Warning** The application of weights when analysing the data for certain statistical procedures!  
Sentence about weighting...

#### Guidance

Methodology  
Secondary Data Analysis  
Sampling and Weighting  
Using Weights in Data Analysis  
FAQs  
Ask for help





## Goal 6: Solicit interaction (multi media, formats)

- Social media
- “How to participate”
- Comments on news, etc.
- News (subscription)
- Submit publications, dashboards / data stories, impact stories / testimonials

### News item title

Date

Text ....

Share Recommend Comment

#### Follow us

Find us on Facebook

Follow us on Twitter

Follow us on LinkedIn

Subscribe to our YouTube Channel

Receive news alerts

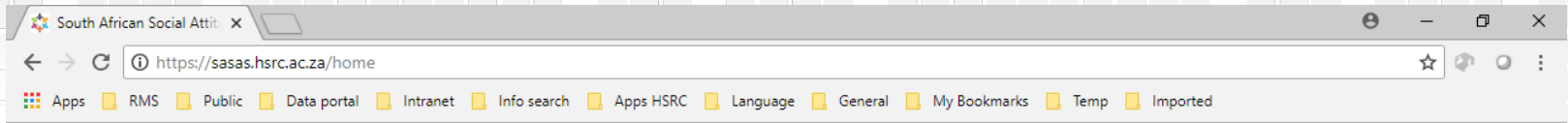
#### Contact us

Contact details

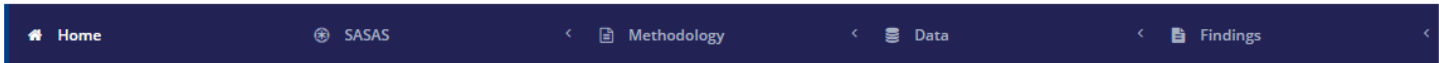
Ask for help

Leave a comment

# The result



Log in

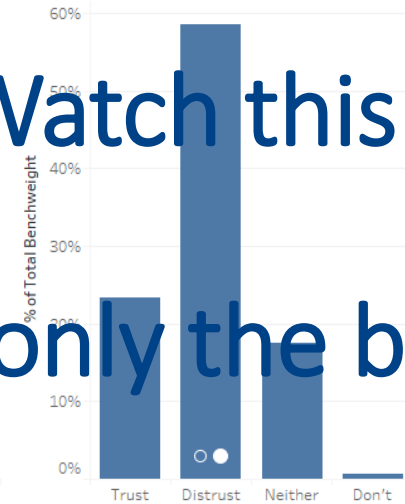


SASAS Round 14 (2016)

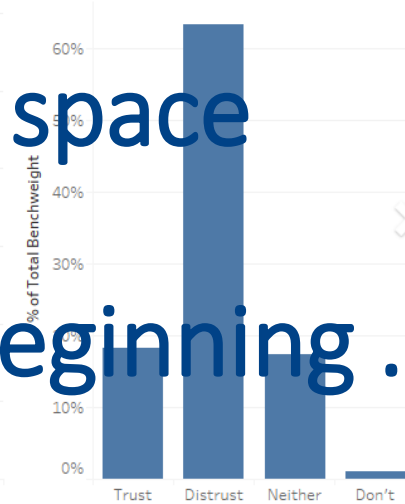
To which extent do you trust or distrust parliament



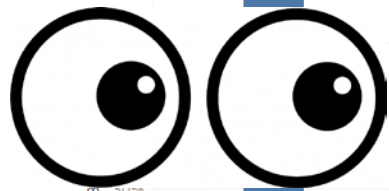
To which extent do you trust or distrust political parties



To which extent do you trust or distrust politicians



Download data



## Watch this space

## This is only the beginning ...

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- Contact details
- Send us a message

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- Related Surveys
- Other HSRC Data Collections



<https://sasas.hsrc.ac.za/home>





# Thank you

Dr Lucia Lötter  
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South Africa, [lloetter@hsrc.ac.za](mailto:lloetter@hsrc.ac.za)



# References

- Makan, A. (2013). Research uptake: Maximising the impact of research. HSRC Seminar Series: 14 August. Retrieved from <http://www.hsrc.ac.za/uploads/pageContent/3868/Research%20Uptake%20HSRC%20Seminar%2014%20Aug%202013.pdf>
- Nguyen, D. (2014). Research uptake: The value of effectively communicating research to your audience. *European Scientific Journal*, Special edition, May: 578–589. Retrieved from <http://www.eujournal.org/index.php/esj/article/download/3890/3688>
- The London School of Economics and Political Science (LSE) Public Policy Group (2011). Maximizing the impacts of your research: a handbook for social scientists. Consultation Draft 3. Retrieved from [http://www2.lse.ac.uk/government/research/resgroups/LSEPublicPolicy/Docs/LSE Impact Handbook April 2011.pdf](http://www2.lse.ac.uk/government/research/resgroups/LSEPublicPolicy/Docs/LSE%20Impact%20Handbook%20April%202011.pdf)